

OFFICE HERO LIVE AGENT - SELF MANAGED

| Full Time (40hrs) - Level A | \$2000 / Month |
|-----------------------------|----------------|
| Full Time (40hrs) - Level B | \$1750 / Month |
| Full Time (40hrs) - Level C | \$1500 / Month |
| Part Time (20hrs) - Level A | \$1200 / Month |
| Part Time (20hrs) - Level B | \$1000 / Month |
| Part Time (20hrs) - Level C | \$850 / Month |

OFFICE HERO LIVE AGENT - FULLY MANAGED + CALL CENTER INFRASTRUCTURE / CRM

| Full Time (40hrs) - Level A Recorded | \$2000 / Month |
|---|-----------------|
| Full Time (40hrs) - Level B Recorded | \$1750 / Month |
| Full Time (40hrs) - Level C Recorded | \$1500 / Month |
| Part Time (20hrs) - Level A Recorded | \$1200 / Month |
| Part Time (20hrs) - Level B Recorded | \$1000 / Month |
| Part Time (20hrs) - Level C Recorded | \$850 / Month |
| Local U.S. Number (Inbound / Outbound) | \$5.99 / Month |
| International Local Number (Inbound / Outbound) | Request a Quote |
| Toll Free U.S. Number (Inbound / Outbound) | \$9.99 / Month |
| Toll Free International Number (Inbound / Outbound) | Request a Quote |
| Channels | \$ / Month |
| Call Cost per Minute | \$0.03 |



OFFICE HERO LIVE AGENT - FULLY MANAGED + CALL CENTER INFRASTRUCTURE / CRM

75 Dialed Calls - Level A | Recorded150 Dialed Calls - Level A | Recorded300 Dialed Calls - Level A | Recorded

\$130 / Pay-As-You-Go \$260 / Pay-As-You-Go \$500 / Pay-As-You-Go

\$250 / Pay-As-You-Go

\$475 / Pay-As-You-Go

\$1000 / Pay-As-You-Go

OFFICE HERO LIVE AGENT - FULLY MANAGED + CALL CENTER INFRASTRUCTURE / CRM

4 Hours of Calls - Level A | Recorded

8 Hours of Calls - Level A | Recorded 20 Hours of Calls - Level A | Recorded

OFFICE HERO LIVE AGENT - FULLY MANAGED + CALL CENTER INFRASTRUCTURE / CRM

| 4 Hours of Calls - Level A Recorded + Commission + Bonus | Negotiable / Pay-As-You-Go |
|---|----------------------------|
| 8 Hours of Calls - Level A Recorded + Commission + Bonus | Negotiable / Pay-As-You-Go |
| 20 Hours of Calls - Level A Recorded + Commission + Bonus | Negotiable / Pay-As-You-Go |